



U.S. Small Business
Administration

The New FTA is Live!

FTA applications including functions for the 7(a) Loan Program and Secondary Market are now accessible through SBA's Capital Access Financial System (CAFS). This change marks the completion of a large-scale FTA Program migration by Guidehouse – the new FTA. The migration improves security, integration, and user experience with single-sign-on (SSO) for all program applications. It also lays the foundation for improved reporting features, validation functions and modernization opportunities. Functions previously accessed through Colson Services, the former FTA, have been retired and are no longer available.

We have prepared a number of resources to aid you in this transition, including:

- [User Access Guide: How to Access Applications and Customer Service Support](#)
- [Capital Access Financial System: Account Setup Guide](#)
- [FTA Transition: Frequently Asked Questions](#)
- [FTA Portal: User Role Application Access Matrix](#)
- [Partner Information Management System: Access and Update Guide](#)

We anticipate a stabilization period where users acclimate to the new environment. Once complete, we'll shift our focus to automate, improve efficiency, and enhance reporting and analytics of 7(a) loan program and Secondary Market. Please send us ideas on how the FTA can modernize at Modernize7a@sba.gov.

You can always find the most up-to-date program information on the [FTA "Wiki."](#) You can find additional resources and guides on the [Downloads and Resources page](#). If you have any specific questions, please contact the FTA Customer Service Team at FTA@SBA.gov or via the toll-free hotline at (877) 470-0722.